

## **Public Offer for provision of cellular radiotelephone communication services of Prepaid system within the network of “Coscom” LLC**

According to License AA 0005892 dated 11.08.2016, AA 0005868 dated 20.06.2016, AA 0005689 dated 06.10.2015, AA 0005219 dated 24.11.2014, AA 0005218 dated 24.11.2014, issued by the Ministry for development of information technologies and communications of the Republic of Uzbekistan for rendering of cellular radiotelephone communication services (hereinafter referred to as “Company”), based on this Public Offer for provision of cellular radiotelephone communication services of PREPAID system within the network of “Coscom” LLC (hereinafter referred to as “Public Offer”), “Coscom” Limited Liability Company, TM UCELL, (“Coscom” LLC) provides cellular radiotelephone communication services to the individuals who accept the terms and rules of the Public Offer specified below via signing the Registration form and ensuring their execution (hereinafter referred to “Contract”).

### **1. GENERAL PROVISIONS**

**1.1.** The following terms and definitions are applied to the purposes of this Public Offer:

**Subscriber** – any individual who has reached the age of sixteen years concluded a contract with the Company on provision of cellular radiotelephone communication services via allocation of a Subscriber number for these purposes.

**Subscriber number** – a number allocated by the Company to Subscriber for the validity period of the Contract and identifying the Subscriber device connected to the Company network upon activation of other subscriber devices with it;

**Subscriber device** – communications facility for private use forming the signals of electrical communication to transfer or accept the information required by the Subscriber and connected to the Company network. Subscriber device should be in conformity with the established technical requirements specified to this type of equipment in accordance with the applicable standards in the Republic of Uzbekistan;

**Subscriber fee** – the amount of Subscriber payment for a certain period which is fixed value regardless of used volume of communication services in fact.

**Company Website**– information resource of the Company in Internet at [www.ucell.uz](http://www.ucell.uz).

**Dealer** – a legal entity concluded a contract with the Company on subscriber servicing on behalf of the Company. Dealer may represent the interests of one or several mobile communication operators.

**Unit of charging** – unit of measure relating to time, quantity or volume of information for which the fee is paid for relevant type of the Company services;

**Unique payment card** – a carrier in the form of plastic card or other form defined by the Company where there is a secret code and protection cover, the indicated amount/nominal on it, as well based on which the Subscriber may be serviced upon topping up the Subscriber personal account via its activation.

**Area of servicing** – the territory where the communication services are provided in accordance with the license agreement and technical opportunities of network, including and taking into account of radio wave transmission features;

**Major accident** – an accident resulting in failure of the Company network operation and provision of communication services;

**“Coscom” LLC** – registered and acting in accordance with the legislation of the Republic of Uzbekistan, possessing the mobile communication network, ensuring its construction, functioning, development and rendering of mobile communication services.

**Content** – text or multimedia data containing informational, entertainment or other character received based on the Subscriber request via SMS, MMS and GPRS.

**Content-provider** – a legal entity providing Content services on commercial basis to the Subscribers within the Company network. The list of the Content-providers and Content services provided by them are published in the Company website as well Content-provider websites.

**Conference call** - the service allows several subscribers to negotiate at the same time, during the conversation to switch serial line communication with each subscriber or stop its participation in joint negotiations not interrupting the communication among other participants.

**Personal account** – the list of analytical accounting in the Company billing system aimed for accounting of provided service volume, incoming means and expenditures, paid under this Contract concluded with the Subscriber as a payment for provided services.

**Cellular radiotelephone communication operator** – a legal entity possessing the cellular mobile communication network and ensuring its construction, functioning, development and providing telecommunication services.

**Company Office** – any Company office opened for rendering of services to the individuals and legal entities.

**Pricelist** – information and reference document of the Company containing the list of Company basic services where their terms and/or brief descriptions as well the cost for current period are indicated.

**Dealer point of sales** - a place of servicing organized and used by a dealer for providing services to the subscribers;

**Registration form** – a due form established by the Company containing the data about the Subscriber, Subscriber number, initial Tariff plan chosen by Subscriber, which is an integral part of the Contract, and this form confirms full and absolute acceptance of all terms by Subscriber specified in the Public Offer.

**Roaming** – rendering of cellular communication services within the foreign operator network via keeping the Subscriber number based on roaming agreement concluded between cellular communication operators.

**Company network** – a complex of technical means (switching facilities and radio equipment, connecting lines, constructions and etc.) which are used for providing of communication services to the Subscriber.

**Charging** – The system of rates fixing the amount of payment for various Company services.

**Tariff plan** – the whole price terms based on which Company offers to use base services of mobile communication.

**Company services** – the services of cellular radiotelephone communication provided under TM UCELL, services of mobile access to the Internet network as well information – reference services and \ or other services provided by the Company.

The documents proving the Subscriber identity:

- Citizen's passport of the Republic of Uzbekistan with the relevant residence permit;
- Passport of a foreign person;
- Identity document of a military officer, military service record card + Form #33 (for the persons who do military service under the contract and military man);
- Accreditation card (for the employees of diplomatic mission and representations)
- Permanent resident card for non-residents with the relevant residence permit;
- Permanent resident card or travel document for the stateless persons with the relevant residence permit.
- Identity document of a stateless person with the relevant residence permit.

All above indicated documents may replace each other.

**Fraud** - a type of cheating in the sphere of information technologies, particularly unauthorized activity and illegal use of resources and services in the communication network.

**Gateway** – illegal (unauthorized) access to telecommunication network for the purpose of its usage and international traffic bypassing installed protection systems. Software and hardware complex, server or any other equipment for transferring of voice and\or non-voice data between Company network and other communication networks and giving the opportunity to the persons who use the Company services, receive an access in other communication networks (including networks of mobile communication, landline communication, data transmission and etc.) and \ or grant access for the third persons to the Company network.

**GPRS** – General Packet Radio Service. The technology of data transmission under the Internet protocol using in the GSM network. GPRS transfers the data in packet-burst mode and payment for the service is charged regardless of GPRS – session duration, but proportionally to the volume of transferred and received data.

**MMS** – Multimedia Message Service. The standard of data transmission allowing exchange of polyphonic melodies, colored pictures and other multimedia content. Content exchange is allowable for the telephones of various manufacturers. GPRS technology is used for data transmission.

**PIN** – Personal Identification Number. Code used for identification of cellular communication subscriber. It usually contains four numbers and connected to the SIM card but it can be changed via telephone menu at will of a Subscriber. It is required while switching on the telephone, if Subscriber doesn't deactivate the relevant function of its telephone independently.

**PUK** – Personal Unblocking Code. Code aimed for SIM card unblocking, if it is blocked, for example, in case of wrong PIN code entering. It is connected to the SIM card and issued upon conclusion of a contract with the Company.

**SIM card** – identification module with the built-in microchip ensuring Subscriber device identification, its access to the mobile communication network as well as protection from not authorized usage of a subscriber number.

**SMS** – Short Message Service. The technology of acceptance and transfer of short text messages via mobile telephone. Subscribers of cellular network may exchange the messages in real-time

mode. If the receiver is not accessible at the moment of message sending, it will be saved in server and sent later.

## **2. SUBJECT**

**2.1.** Company shall provide communication services to the Subscriber in accordance with the chosen Tariff plan and terms of communication service providing as well as Subscriber shall pay for them based on the terms and in the order specified by the Public Offer.

**2.2.** This Public Offer is applied to all Subscribers and it replaces the earlier concluded Contract with the Subscriber for rendering of cellular radiotelephone communication services of Prepaid system within the network of “Coscom” LLC. As of publishing of this Public Offer in the Company website, the terms of communication service rendering to the Subscribers are defined in accordance with the terms of this Public Offer. At the same time, signing\re-signing of the Registration form is not required. In case of disagreement with the terms of this Public Offer, during 30 days as of this Public Offer publication in the Company website, Subscriber is entitled to inform Company in writing on refusal from acceptance of the Public Offer terms. Failure to submit Application to the Company in time by the Subscriber on refusal from acceptance of the Public Offer terms, as well as performance of implicative actions by Subscriber (actual use of communication services) means absolute and full acceptance of this Public Offer terms by Subscriber.

**2.3.** Upon absolute and full acceptance of this Public Offer terms by Subscriber, Company allocates a Subscriber number to Subscriber indicated in the Registration form to use.

**2.4.** The list of base services:

- Voice\*
- SMS\*
- GPRS\*
- CLIP
- Call Forwarding
- Conference call
- Call Barring
- Call waiting\holding
- Ucell Roaming
- Call me

\*Core services which are not the subject to deactivate at the Company hardware level. If desired, Subscriber may activate and deactivate other services provided by the Company via USSD sending and addressing to the Company offices and in any other ways offered by the Company.

## **3. RIGHTS AND OBLIGATIONS OF PARTIES**

**3.1.** Company is entitled to:

**3.1.1.** Change unilaterally this Public Offer, Registration form, order and terms of communication services and charging.

**3.1.2.** Limit or suspend service rendering to the Subscriber upon non-fulfillment of the Contract terms by Subscriber, including:

**3.1.2.1.** In the cases when Subscriber causes damage to the Company and other subscribers and\or third persons via usage of Services, including, but not limited to, repeatedly attempt to activate not available payment cards, use of Subscriber number for having a lottery, elections, contests, advertisement, quiz, mass mailing and other events resulting in failure of Company communication equipment and devices without written agreement with the Company;

**3.1.2.2.** Upon finding of Gateway usage by Subscriber based on independent or other operators' and/or competent bodies' notification;

**3.1.2.3.** If there are not sufficient money means in the personal account of Subscriber for providing services;

**3.1.2.4.** If during a month Subscriber doesn't perform fee paying actions (any action of Subscriber by using Subscriber device or system result in charging of Subscriber Personal account) in accordance with the charging of services chosen by Subscriber.

**3.1.2.5.** In other cases established by the legislation of the Republic of Uzbekistan.

**3.1.3.** Stop service rendering partially or fully via blocking the outbound calls (excluding emergency and information services), incoming calls, SMS, GPRS and other free, charged services of Subscriber in case of:

- Inconformity of Subscriber personal data to the current identity document of Subscriber;
- Unavailability of Subscriber identity document copy in the Company and/or document original signed during network connection;
- Other circumstances specified by the internal local documents of the Company.

Upon transfer of Subscriber to the blocked status, Subscriber receives a relevant SMS message. Subscriber shall address to the Company Office during ten working days after receiving of a relevant SMS message for updating of Subscriber personal data. SMS message contains only informational and its unavailability/not receiving does not exempt Subscriber from execution of Item 4.7. hereto. Company does not bear responsibility to Subscriber for not receiving of abovementioned SMS message.

**3.1.4.** In case of necessity, change Subscriber number by informing Subscriber in advance within ten days before the number changing.

**3.1.5.** Company may have other rights in accordance with the legislation of the Republic of Uzbekistan.

**3.2.** Subscriber is entitled to:

**3.2.1.** Change the list of used services in accordance with the procedures indicated in the applicable Pricelist and/or in information materials of the Company.

**3.2.2.** Apply to the Company with a claim regarding execution of the Contract in accordance with the legislation of the Republic of Uzbekistan.

**3.2.3.** Relegalize the Contract in the name of another person in the order established by the Company, if there is not any debt to the Company.

**3.2.4.** Subscriber has also other rights specified by the legislation of the Republic of Uzbekistan.

**3.3.** Company shall:

**3.3.1.** Provide Subscriber with a Company Subscriber number to use for a validity period of the Contract, as well transfer SIM card into ownership of Subscriber. The cost of SIM card is included into the cost of connection. Subscriber and SIM card numbers are indicated in the Registration form.

**3.3.2.** Start service rendering to Subscriber during one working day, after conclusion of the Contract and making the initial payment by Subscriber in accordance with the Contract.

**3.3.3.** Upon availability of payment, Company shall provide its services in accordance with the list chosen by the Subscriber and applicable Contract, charging and pricelists of the Company.

**3.3.4.** Inform Subscriber on changes of the Contract terms, the list of services, order, terms of service rendering and charging via mass media or other methods chosen by the Company, and if made changes result in negative influence on Subscriber condition, Company shall inform within ten days before changes. If Subscriber does not receive such notifications on the reasons not depending on the Company, Company is not responsible for late informing of Subscriber and it does not consider any claims on it.

**3.3.5.** Upon termination of the Contract, Company shall ensure mutual settlement with Subscriber in the order and based on the terms specified in the Contract.

**3.4.** Subscriber shall:

- 3.4.1.** Follow the Contract provisions.
- 3.4.2.** Independently review the official information of the Company, including the information on changes of provided service list, charging terms, order and conditions of service rendering and area of servicing published in the Company website.
- 3.4.3.** Immediately inform Company on loss of SIM card via submission of a written request to one of the Company offices or by any other ways established in the Company. If Subscriber does not follow specified terms, Subscriber has liabilities on payment for provided Company services, received by using of lost SIM card up to the moment of a written Subscriber request receiving by the Company or by any other method specified by the Company on loss and wish to suspend service using.
- 3.4.4.** Not to use Subscriber number for organization and having a lottery, elections, quiz, advertisement and other actions resulting in violation of third persons' rights, operation of Company communication equipment and devices. Subscriber has not a right to use the gateways or other special hardware\software which are not the means for individual usage and\or intended for use of Services by violating the rights of other Subscribers, terms of the Contract or applicable legislation of the Republic of Uzbekistan, including granting the access for the third persons to the communication services, as well as the services provided by other communication operators, landline communications, Internet\IP telephony and etc.
- 3.4.5.** If required, submit the identity documents upon addressing to the Subscriber servicing offices.
- 3.4.6.** During ten days inform Company (via submission of a valid document, proving the Subscriber identity) on changes of personal data indicated in the Registration form (family name, name, patronymic, passport data, address, Subscriber place of residence and etc.).
- 3.4.7.** Take all risks relating to usage of materials, information, services and products received via SIM card: a) in Internet; b) content-providers, the access to which is granted by connection within the Company network.

#### **4. PAYMENT ORDER AND SERVICE RENDERING**

- 4.1.** Charging of Services is defined by the Company independently and fixed in national currency of the Republic of Uzbekistan – UZS.
- 4.2.** To start using of Services, it is necessary to ensure the first topping up of the Personal account after signing of the Registration form by Parties. The first topping of the Personal account (the first payment) is ensured by Subscriber based on one of the following methods:
- a) Activation of Unique Payment Card in accordance with the payment rules specified in the Cards;
  - b) Cash payment in the Company points of sales;
  - c) Bank plastic cards of an individual;
  - d) Payment systems and agents' networks and etc.
- 4.3.** The next payment for the Services shall be made by Subscriber as an advance payment specified in Item 4.2. hereto.
- 4.4.** If upon activation of paid number Subscriber does not pay the cost of paid number during 36 hours, the Contract is considered to be terminated unilaterally.
- 4.5.** PREPAID services are provided based on the terms of an advance payment. After payment, Company shall provide the Services to Subscriber to the amount of payment up to finishing of money means in the Subscriber personal account in accordance with the charging and terms of service rendering.
- 4.6.** Upon decreasing of money means at personal account up to minimum established by the Company, the access of Subscriber to use the Services is limited, including, with possible failure during the service usage based on the terms indicated in website of the Company. Mentioned

minimum is defined based on the service cost, which is wished to use by Subscriber. Other provisions of access limiting to use of Services are indicated in website and/or information materials of the Company.

**4.7.** After limiting of access to the Services – transferring of Subscriber into blocked status, during established period, Subscriber has an opportunity to top up the Personal account and renew the Service usage. Mentioned period is fixed in the website of the Company.

**4.8.** As far as the service usage, the amounts fixed based on the applicable charging of Services is charged from the Personal account of Subscriber. Charging of Services is fixed by the Company and included into the Pricelists and/or information materials of the Company.

**4.9.** If there are any technical failure in the accounting system, charging and provision of scheduled/unscheduled works in the system, Company reserves the right to charge the Services after elimination of failure.

**4.10.** Services are provided during 24 hours per day every day without interruption excluding performance of necessary preventive and repairing works.

**4.11.** In case of major failure in the Company network resulted in suspension of service rendering, Company informs Subscriber on it and supposed terms for renewal of Service rendering via mass media or any other methods chosen by the Company.

**4.12.** Company shall provide Subscriber, including upon lack of money means in Personal account, with the opportunity of free and 24-hour calling of emergency field services via dialing of single numbers by Subscriber established on the territory of the Republic of Uzbekistan for relevant services.

**4.13.** Additional information on services provided by Company under the Contract is published in the Company Office, Company dealer points of sales, as well as based on the Company's choice via mass media or Company website.

**4.14.** During service rendering, a part of Subscriber personal data (excluding passport data) may be submitted to the third persons for uninterrupted and correct service rendering. By signing of Registration form and request sending for connection to the additional content services provided within the Company network, Subscriber gives its consent to submit Subscriber personal data (excluding passport data) by Company to the third persons who provide additional content services (content-providers, paying agents and etc.). Deactivation of Subscriber from additional content services is the feedback of Subscriber on its consent to use and process its personal data. Earlier submitted data may be saved in relevant systems based on technical features of equipment. At the same time, personal data including, but not limited, passport data, data on traffic and financial information, are accumulated, used and processed by Company only for service rendering.

Their safekeeping and confidentiality are ensured by Company in accordance with the legislation of the Republic of Uzbekistan.

**4.15.** Company is entitled independently and/or by efforts of the third persons – contractors to accumulate, use and process the personal data of Subscriber for provision of services in the order established by the applicable legislation of the Republic of Uzbekistan and Company Privacy Policy.

## **5. JURISDICTION**

**5.1.** For settlement of Subscriber issues arising during the service rendering, Subscriber may apply to the Company with the relevant request which is considered in accordance with the applicable legislation and order established by the Company.

**5.2.** Upon non-fulfillment or improper execution of obligations by Company under the Contract, Subscriber has a right to present a claim in written form.

**5.3.** Complaints on issues regarding refusal from service rendering, late or improper execution of obligations arising out of the Contract are considered during 6 months as of refusal, late service rendering or services of poor quality.

**5.4.** Subscriber requests are considered by Company in time within 30 days as of their registration, if other provisions are not specified by the legislation of the Republic of Uzbekistan.

**5.5.** Company shall inform on the results of request consideration in writing or verbal form (based on Subscriber requirement). A reply letter in writing shall be sent by a registered or value letter, by e-mail as well as using other communication means ensuring sender registration or hand in against receipt of Subscriber. Verbal reply is available while personal meeting with Subscriber in the Company office and via telephone/mobile communication.

## **6. FORCE MAJEURE**

**6.1.** Parties are exempted from responsibility for non-fulfillment or improper execution of obligations under the Contract, if such non-fulfillment is the result of force majeure circumstances occurred after conclusion of the Contract. Force majeure circumstances are emergency situations or circumstances which are not foreseen or prevented by Parties via using available methods. Such “emergency situations or circumstances” include, but not limited, fires, actions of the third persons, natural disasters (flood, earthquake and etc.), military actions, decrees or normative acts of authorized regulatory bodies of the Republic of Uzbekistan, as well any other circumstances which are out of control of Parties and they cannot foresee or prevent them.

## **7. EFFECTIVE PERIOD OF THE CONTRACT. ORDER OF CONCLUSION, MODIFICATIONS AND TERMINATION OF THE CONTRACT**

**7.1.** The Contract comes into force as of signing of the Registration form by Parties and it is valid up to its termination in accordance with the legislation of the Republic of Uzbekistan and/or terms of the Contract.

**7.2.** The Contract is concluded between Subscriber and Company in the Company Office or Company Dealer Points of Sales by documentation and signing of the Registration form by Parties.

**7.3.** Parties agree that upon signing of the Registration form, facsimile signature of the Company authorized person is allowed.

**7.4.** Company is entitled to include changes and/or additions unilaterally into the Public Offer via publication of redrawn Public offer in the website or in other mass media means within ten calendar days before the date of implementation. Such changes and additions are valid starting from the moment of changes and additions including. Subscriber has a right to refuse from acceptance of the Contract terms, if Subscriber does not agree with the changes and additions via sending a written request to the Company during 30 days as of changes and additions including. In this case, Subscriber disagreement will result in termination of the Contract unilaterally based on the Subscriber initiative and in accordance with Item 7.6.

**7.5.** Parties have a right to terminate the Contract, in case of non-fulfillment of the Contract in the order and terms specified by the Contract.

**7.6.** The Contract may be terminated based on the Subscriber initiative unilaterally and a written request of Subscriber submitted to the Company Office upon availability of original identity document of Subscriber.

Subscriber shall pay the cost of services provided as on the date of termination before the Contract termination.

**7.7.** The Contract may be terminated by the Company unilaterally in the following cases:



**7.7.1.** After expiration date indicated in the actual information materials of the Company, including the Company website, if Subscriber doesn't top up his\her personal account as well as if Subscriber is blocked for more than fixed days, mentioned in the official website of the Company.

**7.7.2.** If Subscriber does not address to the Company Office in time indicated in the para. 3.1.3. hereto.

**7.8.** Upon termination of the Contract, Parties should ensure mutual settlement on all liabilities. Money means of Subscriber Personal account balance are paid back in the following order:

**7.8.1.** Subscriber has a right to require paying back of money means remaining in the Personal account to the moment of the Contract termination during the limitation period established by the Law of the Republic of Uzbekistan as of the Contract termination. If Subscriber applies to the Company upon the expiration of indicated period, money means are not paid back.

**7.8.2.** Means of promo-balance (bonus charges), payment for activation of SIM card, the cost of Subscriber fee-paying number, as well as the cost of payment cards purchased, but not activated by Subscriber are not returned.

**7.8.3.** Money means are paid back during 30 days as of Subscriber written request registration in Company Offices. Money means are paid back by Company only in cashless order via transfer of money means to the Subscriber bank account or to the Personal account of another Subscriber number.

**7.8.4.** Money means are paid back in the national currency of the Republic of Uzbekistan (UZS) at the rate of 1\$ = 4210 UZS (four thousand two hundred ten) in accordance with the Order for paying back of money means and applicable legislation of the Republic of Uzbekistan.

**7.9.** Upon documentation of the Contract, the balance of Subscriber Personal account is not paid back and transferred to the Personal account of a new Subscriber.

## **8. RESPONSIBILITIES OF PARTIES**

**8.1.** Parties bear responsibility for non-fulfillment or improper execution of their obligations in accordance with the legislation of the Republic of Uzbekistan and the Contract.

**8.2.** Party at fault is responsible for only direct losses caused to the contrary Party. Indirect losses, moral damage and lost profits are not compensated.

**8.3.** Company is not responsible for:

**8.3.1.** Impossibility of service rendering, if it is determined by wrong usage of Subscriber device by Subscribers as well as in case of Subscriber device usage without conformity certificate of the Republic of Uzbekistan and\or not meeting the established standard requirements of the Republic of Uzbekistan.

**8.3.2.** Failure in providing or late providing of content and quality of content delivered within the Company network to the third persons based on the Subscriber request;

**8.3.3.** Possible losses of Subscriber relating to the accidental, indirect losses, including without limits, the loss relating to the Subscriber benefit loss, interruption of business activity and other financial losses available upon usage of the Services.

**8.3.4.** Inconformity of information submitted by Subscriber request to the individual expectations of Subscriber and personal assessment.

**8.4.** Subscriber bears personal responsibility, including liabilities on payment for Company services, as well for all events and actions performed via Subscriber SIM card, as well as for transfer of SIM-card to third persons. Lost SIM card is an exclusion, only in case of informing on it in accordance with Item 3.4.3. hereto.

According to article 155-2 of Code on Administrative Responsibility of RUz, articles 278-3 and 278-7 of Criminal Code of RUz, there is responsibility for manufacturing, storage and use of special software or hardware for obtaining illegal (unauthorized) access to telecommunication networks,

as well as for illegal (unauthorized) access to telecommunication network for the purpose of using it and international traffic bypassing installed protection systems.”

## **9. OTHER PROVISIONS**

**9.1.** Services provided to Subscriber because of natural condition of radio wave transmission may be worsened, stopped or followed by interference.

**9.2.** Services provided to Subscriber because of mechanical features depend on the telephone communication quality of other mobile Operators and landline network of communication, which are not within the Company competence.

Company provides its services of cellular radiotelephone communication, taking into account technical capacity and servicing area.

**9.3.** Company reserves the right to perform the works relating to resolutions of the state bodies of the Republic of Uzbekistan, as well relating to the production necessity, which may result in temporary quality loss and failure in service rendering. Subscriber agrees that the Company does not bear responsibility to the Subscriber, if the quality loss and failure in service rendering does not exceed 24 hours uninterruptedly.

**9.4.** All information requested from the subscriber’s number via USSD is not confidential. The Company reserves the right to provide information sent via USSD request to individuals who applied to the Call-center of the Company from the appropriate subscriber’s number.

**9.5.** Contract (after termination) in PREPAID system is not renewed.

**9.6.** Parties apply all their efforts to eliminate arising disagreements only by negotiations. If it is impossible to eliminate the disagreements by holding of negotiations, Parties shall apply to the judicial bodies of the Republic of Uzbekistan in accordance with the legislation of the Republic of Uzbekistan.

**9.7.** Issues not settled by Public Offer shall be regulated by Parties in accordance with the Rules of mobile communication service rendering and other normative and legal acts of the applicable legislation of the Republic of Uzbekistan as well as internal documents of the Company.

**9.8.** This Public Offer is published in Uzbek, English and Russian languages, which have equal legal effect. If there are any discrepancies, Russian version prevails.

## **10. LEGAL ADDRESS, BANK ACCOUNT AND CONTACT DETAILS OF THE COMPANY**

**“Coscom” LLC**

Legal address: 118, V.Vakhidov Street, Yakkasaray District, 100031, Tashkent city

### **Bank account details:**

s/a 20208000800457913022 in Operational Department of JSCB «Uzpromstroybank»

Bank Code 00440 Tax Payer ID 201788904

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