

Sof tariff line

Tariffing

Tariff Plan	Sof 18	Sof 30	Sof 40	Sof 50	Sof 70	Sof 100	Sof 150
Monthly tariff fee	18 000 soums	30 000 soums	40 000 soums	50 000 soums	70 000 soums	100 000 soums	150 000 soums
Monthly Internet Data Allowance	3GB	7 GB	10 GB	13 GB	22 GB	35 GB	UNLIM*
Monthly allowance of outgoing minutes within Uzbekistan	1200	3 000	UNLIM **	UNLIM **	UNLIM **	UNLIM **	UNLIM **
Monthly allowance of outgoing SMS within Uzbekistan	500	1 000	1 500	2 500	4 000	5 000	5 000
Extra service activated for one month from the moment of subscriber number registration (for new subscriptions)	Unlimited Telegram Data ***	Unlimited Telegram Data ***	Unlimited Telegram Data ***	Unlimited Telegram Data ***	Unlimited Telegram Data ***	Unlimited Telegram Data ***	-
Tariff allowances check	*100# - Balance, Voice (min), SMS, MB allowances						

* Monthly data limit - 100 GB at full speed. When the limit granted at full speed is consumed, the Internet speed will be reduced and set to no higher than 128 kb / s.

**Technical limit - 45,000 minutes per month.

*** Technical limit - 1 TB

Over limit tariffing		
	Sof_18, Sof_30	Sof_40, Sof_50, Sof_70, Sof_100, Sof_150
Outgoing calls within Uzbekistan per minute cost (over the limit by tariff terms)	50 soums	25 soums
Cost per 1 MB	50 soums	25 soums
Outgoing SMS within Uzbekistan (over the limit by tariff terms)	50 soums	25 soums
MMS within Uzbekistan	50 soums	25 soums
International SMS	1 000 soums	
International MMS	1263 soums	

Tariff plan change: *120#
Check remaining voice, text and internet data: *100#

Attention:

Smartphones consume internet data by default within background services including: system updates, application updates, data synchronization of widgets (weather, calendar, etc.) and social networks, as well as analytics services (Google, Google-analytics.com, Googletagmanager.com, Gstatic.com, Stats.g.doubleclick.net). Internet data usage within these services is billed in accordance with the cost of Ucell Internet under the terms of selected tariff plan or activated internet data package.

Additional Information

- Tariff plans are available for new subscriptions and swaps (USSD *120#) for Prepaid system subscribers.
- Monthly subscription fee charge and allowances assignment terms:
 - Date of monthly subscription fee charge (in a monthly period) is the date of subscription / tariff change to «Sof» tariff line.
 - In case of sufficient funds on the balance, tariff fee charges and allowances will be assigned in full (for new subscriptions).
 - In case of insufficient funds amount / a negative balance to cover monthly tariff fee amount - the deduction (fee payment) does not occur, allowances (voice, text, data) by tariff plan terms will not be assigned and tariff fee will not be charged to the debt.
 - In case of negative balance or insufficient funds to cover monthly subscription fee, monthly fee (fee deduction) will not be charged and voice, text, internet data allowances within tariff plan will not be assigned, subscriber's balance will not be charged to the debt.

- Subscription fee charges once per month from the date of successful monthly fee charge within tariff plan terms. The date of next monthly subscription fee charge is the date of previous successful tariff fee charge.
- Monthly subscription fee charges and monthly voice, text, internet data allowances within tariff occur from 00:00 to 08:00 (time of charge is not fixed). It should be sufficient amount of funds on the balance for full successful charge of monthly tariff fee.
- in case of a negative balance or insufficient funds to cover monthly tariff fee, subscriber's mobile number will be moved to "blocked" status. The subscription fee will not be charged until top up till sufficient amount.
- Monthly subscription fee will be charged immediately when the subscriber's balance is replenished with sufficient amount of funds for subscription fee charge. In case of successful tariff fee charge, the mobile number moves to 'Active' status and tariff monthly allowances will be assigned in full. Next to this, tariff fee will be charged basing on new monthly cycle within the 1 month interval from the date of last successful tariff fee charge.

3. Monthly voice, text, internet data allowances by tariff terms will be assigned only after successful monthly tariff fee charge in current period. Monthly allowances assign for one month from date of charge. Remaining monthly allowances will be transferred to the next month if tariff fee is paid in time. Transferred allowances from previous period are available till the end of the next month' period.

- If tariff fee is not charged in time within billing period, remaining allowances from previous period will not be transferred to the new month period.
- To avoid misunderstandings, please, be sure of sufficient amount top up to cover monthly tariff fee and check the allowances assignment by tariff terms using the USSD request (*100#).
- Within 'block' status, remaining allowances under the terms of monthly internet data packages are available to subscriber until their expiration date.
- When monthly allowances within tariff plan are over, calls and SMS will be charged according to the costs listed under the terms of the tariff plan (Tariffing).
- When monthly internet data allowance within tariff plan terms is over and there is no extra activated internet data package, access to Internet will be postponed. Subscriber receives SMS with a link to Internet access recovery. To recover an access, please choose the one of the following options:

- **Activate Restart service;**
- **Activate an internet package;**
- **Continue using mobile internet by the cost of 1MB over tariff terms allowances***

* If subscriber selects an option of **using mobile internet by the cost of 1MB over tariff allowance** and then purchases Monthly Internet data package, the **'using mobile internet at the cost of 1MB over allowance'** option reapplies when the package is over.

Subscriber can activate 'Continue using mobile internet at the cost of 1MB over allowance' option by dialing USSD request of *727# as well.

When access to the Internet is blocked, in order to use available payment system apps, the subscriber must disable 'data transfer' mode for correct operations in offline mode.

Attention:

- in case of tariff change within «Sof» tariff line to a higher ranked tariff, remaining assigned allowances by previous tariff will be summed up and available until the previous tariff expiration date.
- in case of tariff change within «Sof» tariff line to a lower ranked tariff, remaining assigned allowances by previous tariff will be nulled.
- in case of tariff change to Sof tariff line or Start 10, Ovoz 15, Internet 60 from the other tariffs, the remaining allowances by previous tariff will be nulled.

4. "We appreciate you!" and «U+» loyalty programs are available for "Sof" tariff plans subscribers.
5. Calls to infotainment services and international destinations do not spend minutes provided within the allowances of Sof tariff.
6. Allowances within the tariff plans are not available for subscribers in roaming.
7. Subscribers of Sof tariff plans have access to «You've got a call», «Convenient minutes» (Sof 18, Sof 30

tariffs), «Number freeze» services, as well as Monthly Internet-packages, Unlimited Ucell Internet-packages in the Subway (only «Unlim for 30 days» package), «Internet Gift», «AI Chiroq» campaign.

8. «Convenient within network», «Convenient within Uzbekistan», Daily and Weekly internet-packages, «Night Internet», «Hourly Internet», Unlimited Internet Packages, Daily SMS bundles and «Monthly 4G Internet Packages» are unavailable for Sof tariffs subscribers.

9. «Monthly Internet-packages», «Ordered Package», «Unlimited Ucell Internet-packages in the Subway», «Internet Gift», TAS-IX Internet Packages, «Internet Mega Boom», «Traffic+», «Night Internet Packages» and «AI Chiroq» campaign are unavailable for Sof 150 subscribers.

10. The unlimited minutes for calls and unlimited data terms become unavailable after swap from unlimited termed tariffs.

11. Unlimited terms (voice and internet data), within the framework of corresponding tariff plans, are not carried to the next month given that subscription fee is paid on time, as well as after changing the tariff plan.

12. «Unlimited Telegram» within «Sof» tariff line is available for new subscriptions only (mobile number registration) and becomes active after successful charge of tariff fee. Validity of «Unlimited Telegram» campaign period – until 30.06.2022.

13. «Traffic+» service is unavailable if «Unlimited Telegram» terms is activated.

14. «Unlimited Telegram» term is available for subscribers in 'blocked' status and when internet data allowance is over.

15. In case of making a video call through the Telegram, Internet data is consumed within allocated internet data allowance under the tariff plan or Internet packages (not within «Unlimited Telegram» campaign terms).

16. Subscribers using internet-services are recommended to familiarize with [additional information concerning reservation of funds](#) within 4G network.

«Restart» service terms

1. Restart service is activated via USSD *222#.

2. Restart service is available to subscribers in active status.

3. Restart service provides the ability to activate monthly allowances according to the tariff terms. After successful activation of this service, the monthly period of the subscriber is updated according to the date of the last successful activation of this service.

4. After activating Restart service, the full monthly tariff fee is charged from the subscriber balance, and the full monthly limits are set as part of the monthly tariff fee of the subscriber's tariff plan. Further, the monthly tariff fee is charged according to the new monthly period of the subscriber. Conditions for charging a monthly tariff fee and assigning monthly limits are carried out in accordance with the terms of the subscriber's tariff plan.

5. It should be sufficient amount of funds on the balance to cover tariff plan fee and activate Restart service.

6. After activation of Restart service the previous remaining voice, text, internet data allowances will be canceled.

7. Restart service is not available on the due day of monthly tariff fee charge.

8. Restart service can be activated once per day (in 00:00 - 23:59 period)

Tariff Change

Cost of swap to Sof tariff line from other tariff plans – **0 soums.**

Cost of swap to Start 10 and Ovoz 15 plans from Sof tariff line – **2105 soums.**

Cost of swap from Internet 60 plan to Sof 18, Sof 30, Sof 40, Sof 50 tariff plans - **2105 soums.**

Cost of swap from Internet 60 plan to Sof 70, Sof 100, Sof 150 tariff plans - **0 soums.**

There should be sufficient amount of funds on the balance to cover tariff fee charge + 3 000 soums in case of need to change the tariff.

Table cost swap within Sof tariff line via USSD request (*120#):

Tariff swap to	Previous tariff plan						
	Sof 18	Sof 30	Sof 40	Sof 50	Sof 70	Sof 100	Sof 150
Sof 18	-	2105	2105	2105	2105	2105	2105
Sof 30	0	-	2105	2105	2105	2105	2105
Sof 40	0	0	-	2105	2105	2105	2105
Sof 50	0	0	0	-	2105	2105	2105
Sof 70	0	0	0	0	-	2105	2105
Sof 100	0	0	0	0	0	-	2105
Sof 150	0	0	0	0	0	0	-